

# M365 Managed Services

Take The Hassle Out of Microsoft 365 Administration

SysTools is here to make your M365 administration easier and more effective. We offer a unique managed service that takes away the hassle of managing your Microsoft 365 environment.



Our Microsoft 365 Managed Services help support your business so your teams can focus on advancing business strategies.

## Why choose SysTools Managed Services?

- Experience and Expertise
- 24x7 Technical Support
- Comprehensive Service Offerings
- Proactive Monitoring and Support
- Continuous Training and Skills Development
- Proven Track Record
- Global Presence and Support
- Long-Term Partnership and Support
- Customized Solutions
- Cost-Effectiveness
- Customer-Centric Approach
- Scalability and Flexibility
- Strategic Partnerships with Microsoft

For more details log on to [www.systoolsgroup.com](http://www.systoolsgroup.com)  
Email us: [connect@systoolsgroup.com](mailto:connect@systoolsgroup.com)

**SysTools®**  
Simplifying Technology

# M365 Managed Services

## Features of Microsoft 365 Managed Services



### User Management

This includes user provisioning, de-provisioning, and managing user permissions within the Microsoft 365 environment.



### Email Management

Managing Microsoft Exchange Online, including email setup, configuration, monitoring, and troubleshooting.



### Security Management

Implementing and managing security policies, including threat protection, data loss prevention (DLP), encryption, and multi-factor authentication (MFA).



### Identity Management

Managing user identities through Azure Active Directory (AAD), including single sign-on (SSO) configuration and identity lifecycle management.



### Data Management

Implementing data governance policies, managing data backups, and ensuring compliance with data protection regulations.



### Device Management

Managing and securing devices accessing Microsoft 365 services, including mobile device management (MDM) and endpoint security.



### Collaboration Tools Management

Configuring and managing collaboration tools such as Microsoft Teams, SharePoint Online, and OneDrive for Business.



### License Management

Optimizing license usage, managing license subscriptions, and ensuring compliance with licensing agreements.



### Monitoring and Reporting

Monitoring the health and performance of Microsoft 365 services, generating reports, and providing insights for optimization.



### Training and Support

Providing end-user training, documentation, and ongoing support for Microsoft 365 applications and services.



### Help Desk Services

Providing responsive help desk support to address user queries, troubleshoot issues, and resolve technical challenges related to Microsoft 365 services.



### Change Management

Communicating changes effectively to users, managing expectations, and providing resources and support to facilitate adoption and mitigate resistance.